



**CUSTOMIZED  
CLEARING &  
FORWARDING  
LIMITED**

**Customized Clearing  
& Forwarding Limited**

# **Company Profile**



# CUSTOMIZED CLEARING & FORWARDING LIMITED

Individual commitment to a group effort—  
that is what makes a team work, a company work,  
a society work, a civilization work.

Our Company is a collective of amazing  
people striving to provide the most  
delightful services.



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## ABOUT US

Customized Clearing & Forwarding Ltd was founded when the founders saw a need for a dedicated, specialized freight forwarding company which was capable to render a personalized, professional service to importers and exporters in the region.

Through our network of freight agents we cover all the major destinations in the world and has representation in every major city in South Africa. Due to our expertise and worldwide representation, we have a number of definite advantages in the logistical arena.

Our freight solutions are custom made specifically for your needs and it will never be expected of you to simply fit the mold.

As we have a very close relationship with our network of freight representatives, answers to your questions and inquiries do not "get lost in the system".

Customized Clearing & Forwarding as the freight forwarding manager utilizes a large network of world wide top class service providers.

Through utilizing a variety, Customized Clearing & Forwarding are able to bring the best & most cost effective services together from all over the world. Due to this, Customized Clearing & Forwarding can provide clients with the flexibility to order the service they require at a cost they can afford.



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# AIM & MISSION



We are committed to honoring our agreements with our clients on time at all levels and to remain professional at all times. Honesty, transparency and objectivity in dealing with clients are non-negotiable at Customized Clearing & Forwarding.

We have also developed a powerful contractor base which is both an empowerment initiative and beneficial to your organization.

Each client is treated individually and offered real time management solutions pertinent to their organization. we give you piece of mind to focus on your core business, while we manage your customs clearing, forwarding, transportation and logistics.

When it comes to warehousing, distribution and fulfillment, most businesses offer services that only cover parts of the supply chain. in contrast, Customized Clearing and Forwarding offers transportation management solutions that encompass services of all modes, that extend beyond customs clearing.

Whether your needs are less than truckload, full truckload, international air & ocean freight, or multi-modal (including rail, domestic air, expedited, and many more), we work with you to develop complete solutions to best optimized your supply chain.



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## OUR SERVICES

We have an array of services to offer our clients. Our integrated business provides a wide range of services to meet every need. These are:

- Customs clearance
- Bonded facilities
- Transit cargo
- Freight forwarding & shipping
- Transportation
- Warehousing
- Client audit assurance
- Temporary imports and exports
- Repairs & returns
- Client management customs account
- Client training on incoterms

These services can be boiled down into the following categories

Customs Clearing | Warehousing | Freight & Haulage





## Customs Clearing

CCF offers a full range of Customs Brokerage services, which include RITs, RIBs, temporary imports/exports, final clearances and bonding clearances.

CCF has offices at all major Zambian borders and ports which are Lusaka, Kitwe, Ndola, Chirundu, Kasumbalesa, Kazungula, Katima Mulilo, Mwami, Chipata, Nakonde, Livingstone and Victoria Falls.

Our Customs Brokers, who are highly experienced, are continuously kept abreast with the latest applicable customs regulations and procedures.



## Warehousing

We offer open stock and bonding storage facilities in Lusaka, Ndola and Kitwe that are monitored by Security Personnel and 24/7 CCTV.

Our warehousing solutions improve inventory efficiency and accelerate the response to changing customer demand.

Our experts design, implement and operate flexible warehousing and distribution solutions tailored to your business needs. They analyze every point in your supply chain to demand the optimal solution.





## Freight & Haulage

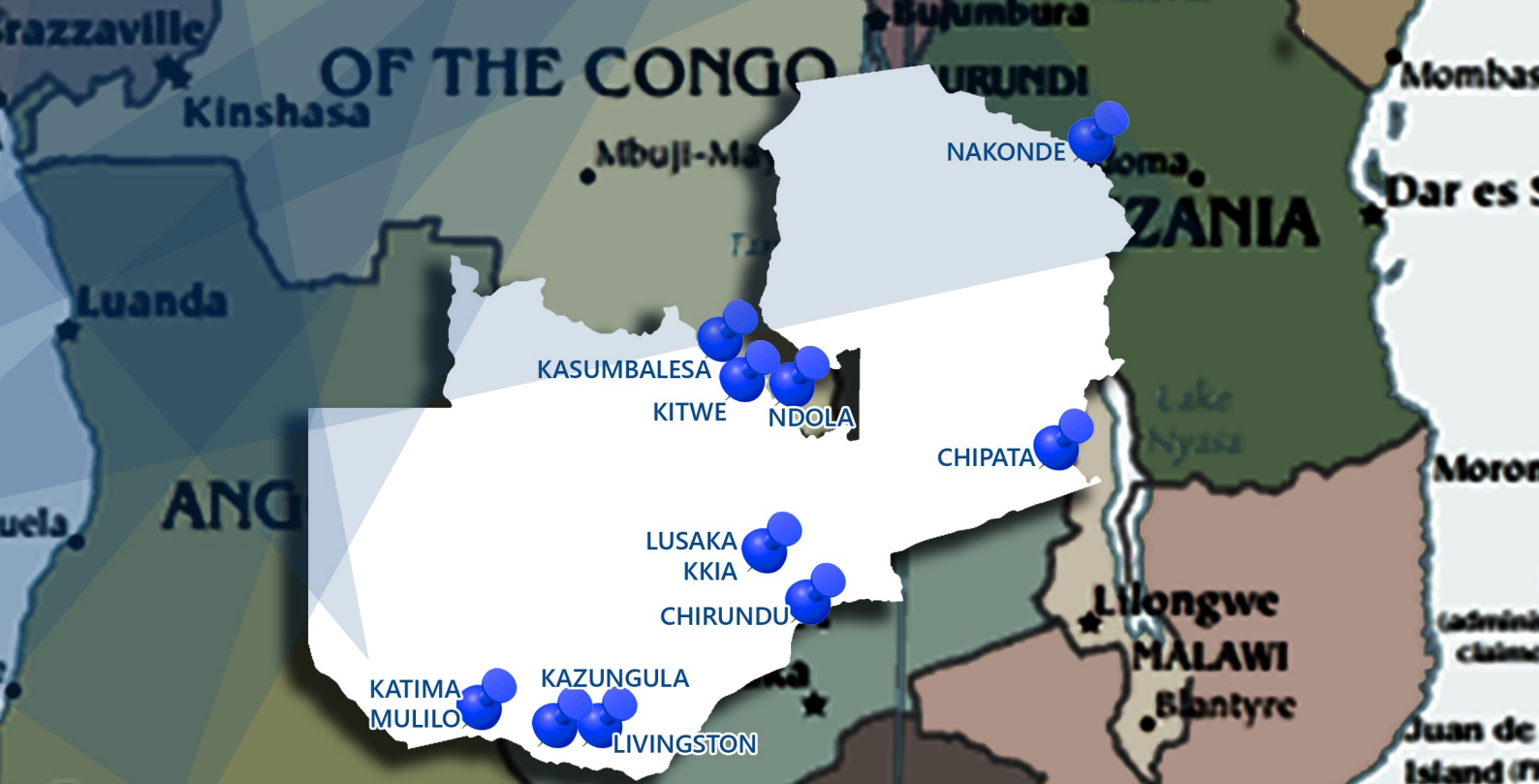
Fast, reliable, efficient transportation is key in reducing supply chain costs and lead-times between manufacture, consumption and distribution. CCF has a range of haulage services which respond to both local and international needs. we employ technology to optimize routing and scheduling whilst trackers monitor our cross-border movements efficiently.

This technology, together with the experience and expertise of our team of our team ensures that our clients receive a highly efficient, visible and responsive service, timely and accurate delivery reporting.



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## WHERE TO FIND US

We have our head office situated in Lusaka, with offices spread throughout Zambia

- Ndola
- Kitwe
- Chirundu
- Kasumbalesa
- Livingstone
- Kazungula
- Nakonde
- Katima Mulilo
- Chipata
- Mwami
- Lusaka International Airport

## ACCREDITATION

Customized Clearing and Forwarding is a member of:

1. Zambia Customs Forwarding Agents Association (ZCFAA)
2. Zambia Environmental Management Agency





# CONTACT US



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